



Pūrongo ā-tau Annual report 2022-2023



CCS
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA



Mō mātou

About us

CCS Disability Action
South & Central Taranaki
Incorporated

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Te Aronui



Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

Ā mātou whāinga rautaki matua

Our strategic priorities

Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

- Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
- The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.

Te hunga hauā mauri mō ngā tāngata katoa

Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

Te whakatara

Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people's attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.



Tō mātou tōpūtanga

Our organisation

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whānau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whānau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term “disabled person” in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

Ā mātou peka

Our branches

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

Incorporated in 1936, CCS Disability Action South and Central Taranaki is based in Hāwera. It covers the district of Stratford then East to Whangamomona and West to the coast, South to the Northern side of the Waitotara River.



Branch report

E hara taku toa ite toa takitahi, engari, he toa takimano takitini.
Success is not the work of one but the work of many.

Janine Hoete-Thornton, general manager

As the general manager for the Central region of CCS Disability Action, I am proud of the outstanding outcomes we have seen in the South and Central Taranaki branch, with a genuine person-directed way of working. Our team has been doing excellent work across all services, and we can all be proud of the positive impact it has had on the people we support.

We recently held a successful branch planning day alongside North Taranaki where we discussed how we could bring our new strategic priorities, Te Aronui, to life. Our strategic areas of focus are:

- Disabled people: Whānau hauā
- Knowledge: Mātauranga
- Connectedness: Whanaungatanga
- Wellbeing: Hauora

The simpler but meaningful areas of focus supported an effective planning process, and I am excited to see the results of this mahi in the year to come.

In terms of our financial health, we continue to be challenged by the ever-changing environment in which we live and work, we are working to grow our services and will continue to monitor the situation of the branch. For this I would like to thank our local committee for their support as we move through things that challenge us.

Our focus for the future is building relationships across the region – connecting through team building and regional events. It's important to increase connectedness as the more we know about each other, the more we can support each other. This in turn helps us to serve disabled people more effectively.

We will continue to grow our Disability leadership and Māori leadership and development– and understanding what underpins these areas within our organisation at a strategic level. We have also seen a greater focus on responding to our quality assurance processes – and ensuring we have a culture that is open and responsive to feedback for the benefit of disabled people. ►





- ◀ Finally, I would like to thank all who have supported us including:
- Disabled people and families who allow us into their lives.
 - Our staff who continue to work tirelessly under the leadership of service manager, Alison Goldby.
 - Our branch members.
 - Volunteers, funders, and sponsors.
 - Our local committee for their guidance and support.
 - Our regional representative to the national board Maurice Priestley
 - Patrons Neil Volzke and Phillip Nixon.

Ralph Gibson, chair, local committee

It is with pleasure to include my part in the South and Central Taranaki 2023 Annual Report.

This branch is fortunate to have a stable workforce which is very valuable in today's working environment.

From a governance point of view, it has been excellent to be able to meet face-to-face this year for our local committee meetings, although some meetings were cancelled and or rescheduled for legitimate reasons which has not been ideal.

Acknowledgements

To Papparina Burgoyne, previous senior service coordinator (now with a change of role within CCS Disability Action), Brooke Jury, who has recently accepted the position as senior service coordinator for both Taranaki branches and to their committed team, once again thank you for your valued work.

To Janine Hoete-Thornton, general manager and service manager, Alison Goldby, who manages both North and South and Central Taranaki branches it has been great to work with you for another year.

Also, a thank you must be given to Maurice Priestley who represents our branch at the CCS Disability Action National Board level.

Thanks, is also acknowledged and afforded again to Lyle Palmer who have had a great year in receiving grants and other funding opportunities for the South and Central Taranaki branch. This has in some way aided in making up the short fall from contract funding. Well done. ▶

◀ Financially it has been a very challenging year for the branch coming well short of budget.

Nevertheless, I can report that the branch is now in a healthy financial position, and we are able to meet our financial obligations.

Maurice Priestley, regional representative to the national board

This year we have begun to navigate through the new 'post-Covid' way of working. It has been positive to be able to reconnect in person, both from a governance and operational perspective.

While we took great pride in our flexibility and responsiveness during the pandemic, we hope that this transition has positively impacted disabled people and their families – enabling them to safely reconnect with their communities to reach their aspirations.

Launch of new strategic priorities

A significant piece of work was completed this year by the CCS Disability Action National Board in collaboration with the national leadership team. Our strategic priorities, Te Aronui, were launched in June and formally presented to the governance forum in July. I have received positive feedback on how these are supporting the organisation to meet the needs of the people we support.

Governance review

Our members will be aware that we are currently undertaking a major governance review. We have been aware for some time of the need to re-register as an Incorporated Society by April 2026 to comply with changes to the Incorporated Societies Act, which were legally adopted in 2022.

Many of these changes relate to constitutional requirements, and we need an updated national and branch constitution as part of the registration process to comply with the new Act.

After several years of governance forum discussions highlighting the challenges of our current governance structure and its operational impact, the national board is using the need for re-registration as an opportunity to explore what could be the best governance structure for CCS Disability Action. Our goal is to be fit for purpose moving forward, ensuring we are relevant to and serving disabled people, while upholding our vision. ▶





◀ We believe that part of this would involve having a stable and knowledgeable board to guide us through this process.

We aim to engage positively, proactively, and openly with our members and governance during this time. I welcome any opportunity to discuss this with anyone interested in having a conversation about it. I would also like to express my gratitude to the governance members who have provided feedback into this process.

Acknowledgements

I would also like to thank Janine Hoete-Thornton and her South and Central Taranaki-based team for their efforts, particularly service manager Alison Goldby. Thank you too to the local committee for volunteering significant time to support the smooth running of the branch. Finally, I would like to acknowledge our patrons Neil Volzke and Phillip Nixon – your ongoing support is appreciated and valued.

“Our focus for the future is building relationships across the region – connecting through team building and regional events. It’s important to increase connectedness as the more we know about each other, the more we can support each other.”

Fiona's story

Fiona Turner has, as the expression goes, 'lived a life'. The 50-something calls Hāwera home, having moved to the Taranaki town from Tauranga where she lived with her beloved husband Alan.

Service Coordinator
Sandy Nuku.



Fiona and Alan were married for 10 years, with Alan diagnosed with leukemia shortly after they got married. He spent much of their married life in and out of hospital until he sadly passed away.

While it was hard, Fiona is grateful for the time they had together.

"I still miss him, and I still love him. He was the nicest man I have ever been around. He was a gentleman; he would do anything for anyone. We just understood each other. He took good care of me, and I took care of him too," says Fiona.

Fiona is a very articulate and intelligent person but has an impairment which impacts her literacy and her ability to understand and interpret information.

She was referred to CCS Disability Action's South and Central Taranaki branch to assist her to manage her own home. *"I am a very shy person, so I find it hard to talk to people I don't know. I get flustered when I have to do jobs or talk to people on the phone, so it helps if there's someone there to support me,"* she says.

At CCS Disability Action, she met service coordinator Sandy Nuku.

Sandy describes Fiona as a very kind and caring person. *"She's incredibly humble and always so grateful for our support,"* she says.

Fiona is also a lot of fun.

"She's got a great sense of humour," says Sandy. *"When I asked her about being interviewed for this story, she joked that she'd tell the interviewer I was really mean,"* says Sandy with a laugh.

Fiona also laughs when this conversation is relayed. But it turns out that Fiona thinks Sandy is anything but 'mean'.

"Sandy is a very quiet soul and is happy in the work she does. She really listens to a person. She's a good woman," says Fiona. ►

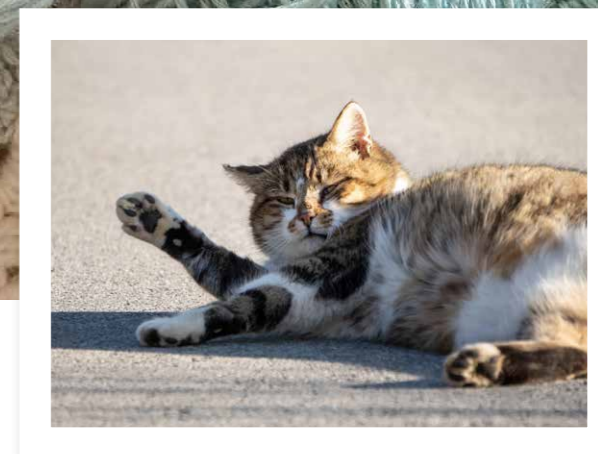
Fiona Turner.

Raukara photos by Poihakena Portraits
#PoihakenaPortraits

◀ Sandy worked with Fiona to get her set up in a rental property and organised two support workers, Everleigh & Lorraine, who assist with ‘anything and everything’ Fiona needs to live independently. This includes meal preparation, accompanying her to appointments, as well as everyday ‘life admin’ like groceries, bills, banking, and mail.

Fiona has a good relationship with her support workers and, as Sandy explains, she’s clear that her needs and wants are important. *“If Fiona needs something to be different, she will definitely ask, which is great,”* says Sandy.

It’s made a significant impact on Fiona’s life. *“When I first came to Hāwera I didn’t know a single person. It was scary, honestly, and totally new. When I moved here, I was very timid. Now I’m out there in the community. Having support has been really positive,”* says Fiona.



Fiona’s neighbours look out for each other and are there if she needs help.

Fiona has a pampered and “very cheeky” cat called Bubby to keep her company at home. The fact her neighbours call him ‘big boy’ hints at the fact he is very well loved. As well as heading out for walks – sometimes accompanied by one of her support workers – Fiona enjoys knitting and crochet.

She also has a close-knit (pardon the pun) group of neighbours.

“We are a little community,” says Fiona. *“We are friendly with each other, and all look out for each other. They are there for me if I need help.”*

Fiona has experienced some ups and downs during the time she’s known Sandy and the pair have built a particularly close connection as a result.

“I’ve been there working alongside Fiona since day dot, so we know each other very well. She’s had a tough life and there have been times where I have really felt her mameae (pain),” explains Sandy.

Fiona was put into foster care as a baby and had a difficult childhood, bouncing around various foster homes. She’s been searching for a sense of true belonging ever since.

She spent much of her adult life trying to find her birth mother, a process that was made harder because she was never officially adopted, but instead was fostered. ▶



◀ When she eventually traced her mum, who lives in Australia, it wasn't the outcome she had hoped for. Her mother was not interested in talking to her or meeting her. Fiona is empathic to her mum's feelings. *"I think it hurt her too much. I don't blame her for giving me up or for not wanting to connect. The door is always open if she changes her mind,"* she says.

While it wasn't the relationship she had dreamed of, she has gained a deeper sense of connection, and self-worth. *"Knowing who my mum is gave me a feeling that I am a somebody, not a nobody. It made me feel that I do belong somewhere,"* she says.

A silver lining has been two new half-sisters, one of whom she keeps in regular contact with. Fiona is looking forward to meeting her in person when she visits New Zealand next year. *"I still have to pinch myself sometimes that I'm part of a family. I feel so happy that I get to meet her."*

Further connections have been forged with the Karanga Maha whānau in Taranaki.

Karanga Maha or 'Many Voices' are a series of hui (meetings) guided by a community steering group in Taranaki. They are funded and organised by CCS Disability Action and also run in other parts of the country.

They create a space where whānau hauā (disabled Māori and their whānau) can stay on marae and connect, share stories, and learn about areas that are important to them.

Fiona has attended a number of hui. She would like to overcome her natural shyness so she can learn more about her whakapapa (genealogy). *"I'd like to find out about my iwi,"* she says and is certain to find support within the group when she is ready.

Fiona is currently writing a book about her life. While Fiona has experienced a difficult life, she's taken those hardships and come out as a kind, insightful, and generous person, with plenty to give those around her. Hopefully her story will capture her beautiful wairua (spirit).



While it wasn't the relationship she had dreamed of, she has gained a deeper sense of connection, and self-worth. "Knowing who my mum is gave me a feeling that I am a somebody, not a nobody. It made me feel that I do belong somewhere," she says.

**Te maha o ngā tangata i
tautokohia e mātou**
**Number of people we supported
in South & Central Taranaki**

Last year

84

This year

78

<17 years of age

23

<17 years of age

28

17- 65 years of age

60

17- 65 years of age

49

Māori

18

Māori

20

Pasifika

1

Pasifika

1



Mahi kirimana

Branch contract performance

Hours last year

8,600

Whaikaha - Ministry of Disabled People

Hours this year

8,362

Whaikaha - Ministry of Disabled People

721

Ministry of Social Development

706

Ministry of Social Development

379

Ministry of Education

469

Ministry of Education

184

ACC

0

ACC

582

Other (Individuals or non-Ministry)

239

Other (Individuals or non-Ministry)



Te poipoi i te tapatahinga o ngā hapori

Building inclusive communities

Last year

92

total number of
branch members

306

Mobility Parking
permits issued

1,366

people using Mobility
Parking Scheme

0

education or training
sessions provided

0

local council
submissions made

This year

103

total number of
branch members

450

Mobility Parking
permits issued

1,491

people using Mobility
Parking Scheme

0

education or training
sessions provided

0

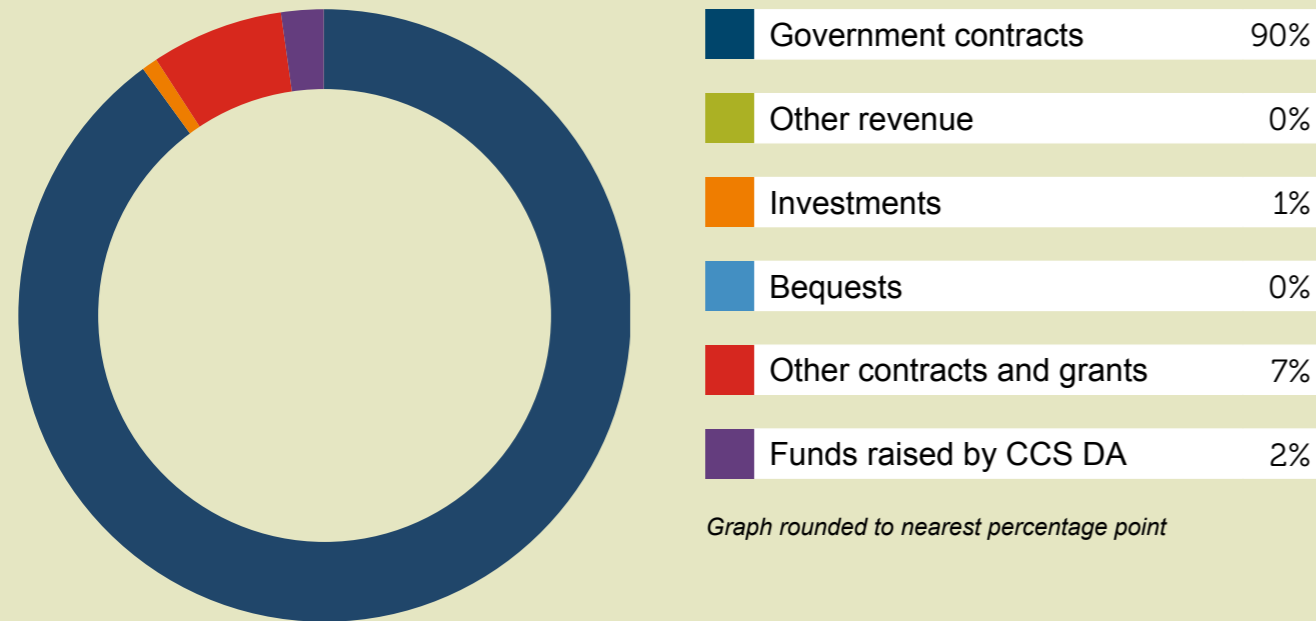
local council
submissions made



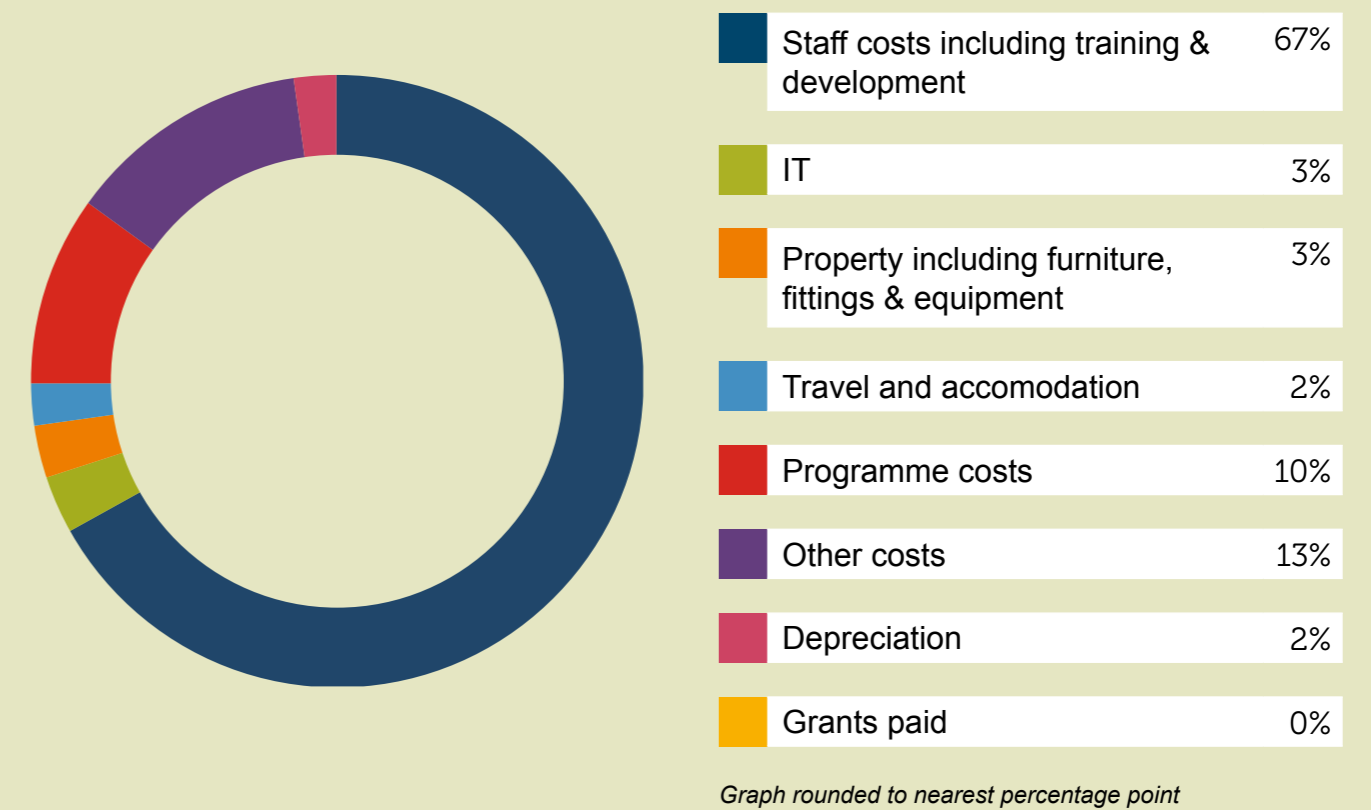
Financial summary

For the year ended 30 June 2023

Revenue



Expenditure



Summarised statement of comprehensive revenue and expense

	2023 \$000's	2022 \$000's
The operating revenue was	749	691
The expenditure was	755	705
Operating surplus/(deficit) before bequests, gains on investments and gains on sale of assets	(6)	(14)
Bequests received	-	10
Less social innovation fund contribution	-	(1)
Other comprehensive revenue and expense	-	-
TOTAL COMPREHENSIVE REVENUE AND EXPENSE	(6)	(5)

Summarised statement of changes in equity

	2023 \$000's	2022 \$000's
Opening society funds as at 1 July	744	749
Total comprehensive revenue and expense	(6)	(5)
Closing Balance as at 30 June	738	744

Summarised statement of financial position

	2023 \$000's	2022 \$000's
Current assets	470	445
Non-current assets	400	408
Total assets	870	853
Current liabilities	132	109
Total liabilities	132	109
Net assets	738	744
Represented by:		
Society funds	738	744

Summarised statement of cash flows

	2023 \$000's	2022 \$000's
Cash flows from operating activities	(108)	84
Cash flows from investing activities	(4)	(6)
Operating cash and bank balances	160	82
Total cash and bank balances	48	160

Notes to the financial summary of CCS Disability Action South & Central Taranaki Incorporated

A summary of the CCS Disability Action South & Central Taranaki Incorporated (“the Society”) unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 8 November 2023.

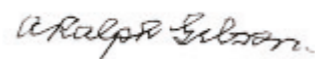
Copies of these are available from the Society. This summary has been authorised by Janine Hoete-Thornton, general manager Central region on 8 November 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.



Janine Hoete-Thornton
General manager



Ralph Gibson
Chair, local committee



Ō mātou kaitautoko

Our supporters

CCS Disability Action South & Central Taranaki is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

Government and other agencies

- Accident Compensation Commission
- Ministry of Social Development
- Oranga Tamariki - Ministry for Children
- Te Whatu Ora
- Whaikaha - Ministry of Disabled People

Patron

- Neil Volzke and Phillip Nixon

Trusts and foundations

- Aotearoa Gaming Trust
- COGS North Taranaki Committee, \$2,500 operating costs
- H E Fairey Trust
- Kiwi Gaming Foundation
- NZ Lottery Grants Board \$22,500 operating costs
- Pelorus Trust
- The Lion Foundation
- Toi Foundation

Major donor

- HJ Asmuss Foundation



Donations received

Last year

52

This year

46



CCS
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

Whakapā mai

Get in touch

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- 📄 Registered Charity Number: CC31166